

## **CURRICULUM VITAE CECILIA ROSSIGNOLI**

**Cecilia Rossignoli** is Full Professor of Organization Science at the University of Verona (Italy). Previously she served for 17 years as Assistant Professor at the Catholic University of Milan, within the research group of organization studies, and at the University of Bologna for 3 years. She is the director of the Executive Master in ICT Management at CUOA (Consorzio Universitario Organizzazione Aziendale). Previously she was the director of the same Master at the University of Verona (from 2003 to 2012). She is Member of AIS (Association for Information System) and President and co-founder of ItAIS (Italian Chapter of AIS). She is member of the faculty of the Graduate School of Economics and Management University of Padua and University of Verona. She is responsible of the module "Organization Theory".

### **SCIENTIFIC INTERESTS**

She has and is conducting research activities on the subject of the relationship between organization studies and information systems and on the impact of ICT (Information and communication Technologies) on organizational design.

Recent publications regarded e-Markets and organizational reconfigurations, the Organizational Impact of Business Intelligence Systems, the broader theme of Inter-organizational relationships and business networks.

Her research and teaching interests cover the area of Information System and organizational change, Inter-organizational relationships, the role of IS in inter-organizational information systems, electronic markets and the impact of Business Intelligence Systems within the organizations. On this subject she has published more than 130 papers and books.

Her latest works were published in the Journal of Information Systems and e-business Management, Electronic Markets, International Journal of Networking And Virtual Organisations, Journal of Internet Banking and Commerce, Global Business and Organizational Excellence, Journal of Intellectual Capital, Journal of Business Research, Information Systems Journal.

Key Words: Organization Science, Information Systems, Knowledge Management Systems, Business Intelligence Systems, e-Marketplaces, New Organization Forms, Organization Design through ICT, Organizational Change, Business Process Management, business network performances.

### **INTERNATIONAL RESEARCH PROJECTS**

Framework Three Programme of the European Union.

- Project Title: DBINSPECTOR: Inspection and Analysis of Large Scale Databases on High Performance Computing Systems.

Framework Five Programme of the European Union (one Project):

- Project Title: MARKETMINE Data Mining Systems in the marketing field.

During the years spent at the Catholic University of Milan she was also a professor within the CUBIS international project of the European Union's TEMPUS program.

2016-2019 Research Project "*Organizational forms & solutions for sustainability (commons & new commons; adaptive management of protected areas; social entrepreneurship)*", University of Verona (Local Coordinator Cecilia Rossignoli) has signed a research agreement with the University of Turin (Italy) and the University of Nice Sophia Antipolis (France) in order to develop the research project "A new interdisciplinary approach to manage strategic, fragile common resources", mainly dedicated to the adaptive management of social-ecological systems and protected areas.

## **NATIONAL RESEARCH PROJECTS**

PRIN 2003. Project title: Organization Service Providers: dalla disintegrazione verticale alla destrutturazione delle funzioni aziendali. Project Partners: University of Padua (national Coordinator Prof. Giovanni Costa, University of Padua) University of Verona (Verona's Local Unit Coordinator. Cecilia Rossignoli. Title of local unit's project: "Dall'Outsourcing delle ICT agli ASP (Application Service Providers) delle diverse funzioni aziendali. Analisi delle principali implicazioni tecnologiche e organizzative. University of Venice, University of Udine.

University of Padua Research Project 2005 : ERP and Organizational Change. Project Partners: University of Padua , University of Verona.

FSE (Social European Funds - Fondo Sociale Europeo MIS D4/N.021)2006. Project Title: Digital Markets and Business Intelligence Systems: new opportunities

FIT 2006 granted by the Ministry of Production activities ( Ministero dell'Industria e delle Attività Produttive). Project Title MAIS "Management Accounting Information Systems". Project Partners: University of Verona, MAISTRI S.p.A.

PRIN 2006. Project title: "Le strutture organizzative tra variabilità e invarianza". Project Partners: University of Padua (national Coordinator Prof. Arnaldo Camuffo and Giovanni Costa, University of Padua) University of Verona (Verona's Local Unit Coordinator. Cecilia Rossignoli. Title of local unit's project: "Information and Communication Technologies) based: oltre lo schema classico mercato gerarchia.) University of Venice, University of Udine.

2014-2018 Networks Organizations and Banco Popolare. The aim of this research activity is to identify indicators and tools to monitor the performance of enterprises that adhere to "the network contract" (Contratto di rete) and to detect:

- Indicators and models to improve network performance;
- Measuring instruments of medium to long-term performance;
- Instruments capable of measuring the network's dynamism.

## **TEACHING ACTIVITIES POST-DEGREE PH.D. PROGRAMS**

She is a member of the Faculty of the Graduate School of Economics and Management University of Padua and University of Verona. She is responsible for the module "Organization Theory" in Academic Years 2012/2013, 2013/2014, 2014/2015, 2015/2016, 2016/2017, 2017/2018.

University of Verona: She was professor for the Ph.D. program in Management and Corporate Governance in Academic Years 2006/2007, 2007/2008, 2008/2009, 2009/2010, 2010/2011, 2011/2012.

LUISS University: (LUISS University "Guido Carli") She was a professor for the Ph.D. program in Information systems in Academic Years 2003/2004 and 2004/2005. She lead several seminars on Information System discipline development. She's also Supervisor of several Ph.D. candidates

## MASTER PROGRAMS

She taught in several Master Programs across Italy in several Business Schools most recently:

- LogiMaster,(Master in Logistics) at University of Verona
- Master in Business Intelligence Knowledge Management at University of Verona.

## OTHER POSITIONS AND SCIENTIFIC AFFILIATIONS

Senior Editor of "Information Systems Management (ISM)", Published By Taylor & Francis, USA.

Member of the Editorial Review Board of "Journal of Business Research", Published By Elsevier.

She is a member of AIS, Association of Information Systems, a worldwide association that brings together scholars in the field of Information Systems. She is a founding member and President of the Italian Division of AIS, an emanation of AIS International with headquarters at Luiss University in Rome.

She is a Corresponding Member of the Italian Academy of AIDEA.

She is Member of ASSIOA (Associazione Italiana Organizzazione Aziendale)

Track Member XIX Workshop dei Docenti e dei Ricercatori di Organizzazione Aziendale "

Member of the Scientific Committee XIX Workshop dei Docenti e dei Ricercatori di Organizzazione Aziendale "The Resilient Organization: Design, Change And Innovation In The Globalized Economy". Università Cattolica del Sacro Cuore, 15-16 February 2018

Conference co-Chair of the XIV Conference of the Italian Chapter of AIS "Organizing for Digital Economy: societies, communities and individuals" October 6th-7th, 2017

Conference Co-Chair of the XIII Conference of the Italian Chapter of AIS " ICT and innovation: a step forward to a global society " 7<sup>th</sup> - 8<sup>th</sup> of October, 2016 – Verona, Italy

Programm Committee and Track chair itAIS 2015 Roma Sapienza XII Conference of the Italian Chapter of AIS Reshaping Organizations through Digital and Social Innovation 9<sup>th</sup> - 10<sup>th</sup> of October, 2015 – Roma, Italy <http://www.itais.org/conference/2015/committees/>

Conference Co-Chair ICTO Conference 2015: The Past, Present, and Future of Information and Communication Technologies in Organizations and Society, Paris, 12 and 13 of March 2015.

Conference Co-chair of the XI Italian Chapter of IS, Digital Innovation and Inclusive Knowledge in Times of Change, November 21-22, Genova, Italy

Scientific Committee 18th International Academy of Management and Business, September 17-19 2014, Università degli Studi Roma Tre; Conference website <http://www.iamb.net/italy/2014/IT2014index.html>

Scientific Committee 4th Workshop on Organizations, Artifacts and Practices (OAP) 26th-27th January 2014 Roma Luiss, Italy Workshop website <http://workshopoap.wordpress.com/>

Advisory board 8<sup>th</sup> Mediterranean Conference on Information Systems University of Verona - Verona (Italy) 3rd - 5<sup>th</sup> September 2014

Session Chair XV Workshop dei Docenti e dei Ricercatori di Organizzazione Aziendale “Organizing for growth: theories and practices” Udine 27th-28th March 2014 Session Organizational Communication And Information Systems.

Track Chair e Proceedings manager della X Conference of the Italian Chapter of AIS Bocconi University, Empowering society through digital innovations December 14, 2013 - Milan, Italy

Track Chair XIV Workshop dei Docenti e dei Ricercatori di Organizzazione Aziendale, Organizing in turbulent times: the challenges ahead, Track “Organization Innovation and Information Systems, Università di Roma La Sapienza, May 30-31, 2013

Conference Chair itAIS 2012. IX Conference of the Italian Chapter of AIS, “Organization change and Information Systems: working and living together in new ways” Università Cattolica del Sacro Cuore – Rome Campus - Italy, October 5 th – 6 th, 2012.

Associate Editor “General Track” of the 20th ECIS (European Conference on Information Systems), “Inspiring Future”, ESADE, Barcelona, Spain 10th-13rd June 2012

Membro del Comitato Scientifico e Local Chair della XIII edizione del WOA Workshop dei Docenti e Ricercatori di Organizzazione Aziendale “Desperately seeking performances in Organizations” Verona 28 – 29 May 2012.

Reviewer of Mediterranean Conference on Information Systems IS: Crossroads of Technology, People, Organizations and Markets Limassol, Cyprus - September 3-5, 2011.

Track Chair itAIS 2011. Track “Business Intelligence Systems, their strategic role and Organizational Impacts” VIII Conference of the Italian Chapter of AIS, “Information Systems: a crossroads for organization, management, accounting and engineering” LUISS Guido Carli - Roma-Italy, October 7 th – 8 th, 2011.

Track Chair itAIS 2010. Track “Business Intelligence Systems, their strategic role and Organizational Impacts” VII Conference of the Italian Chapter of AIS, “Information Technology and Innovation Trends in Organizations”, Parthenope University, Naples, 8-9 October.

Session Chair MCIS 2010 Mediterranean Conference 2010, 5th Mediterranean Conference on Information Systems, Conference Theme “ Globalization, Knowledge Sharing and Inclusion: Building on the Mediterranean Ethos”, Session Human Computer Interaction, Academic College of Tel Aviv , 12-14 September , Tel-Aviv-Yaffo.

Member Program Committee ERCIS 2010 Conference Theme “Global Perspectives on Design Science Research”, Institute of Information Management, University of St. Gallen , 4-5- June 2010

Reviewer of the 18th ECIS , European Conference on Information Systems 2010, Conference Theme “IT to Empower”, University of Pretoria, 6 - 9 June 2010.

Member Program Committee MCIS 2009 Mediterranean Conference 2009, 4th Mediterranean Conference on Information Systems, Conference Theme: "Information Society Research, Education, Policy and Practice in the Mediterranean Region", Department of Management Science & Technology Athens University of Economics and Business , 25-27 September 2009.

Member of the Organizing Committee of the 17th ECIS (European Conference on Information Systems) 2009, “Information Systems in a Globalizing World: Challenges, Ethics and Practices” Verona, Italy, 8-10 June, 2009.

Session Chair of the 17th ECIS (European Conference on Information Systems) 2009, “Information Systems in a Globalizing World: Challenges, Ethics and Practices” Verona, Italy, 8-10 June, 2009.

Track Chair itAIS 2009. Titolo Track “Emerging Issues in a Globalized and Interconnected World” at VI Conference of the Italian Chapter of AIS, “Toward Fusion in the Interconnected World: Exploring the connection between organizations and technology”, Costa Smeralda, 2 and 3 October 2009.

## **INSTITUTIONAL TEACHING ACTIVITIES**

In the last twenty years she continuously taught in undergraduate and post graduate courses.

At University of Verona her teaching activity is focused on both those disciplines (Information Systems and Organization Science). In the Academic Years, 2006/2007, 2007/2008, 2008/2009, 2008/2009, 2009/2010, 2010/2011, 2011/2012, 2012/2013, 2013/2014, 2014/2015, 2015/2016, 2016/2017, 2017/2018, 2018/2019 she lead the courses of:

- Organization Science for the undergraduate courses in Corporate Governance degree, which included basic knowledge of Organization Behaviour and Organization Theories.
- Organizational Design for Master of Science courses (MSC) in Corporate Governance.
- Human resources and Change Management for the undergraduate courses in Management and Communication degree.

- Information Systems for Corporate Governance for Master of Science courses (MSC) in Corporate Governance.
- Information Systems for the finance industry for Master of Science courses (MSC) in Bank and Financial Market management.

## **BIBLIOGRAPHIC MEASURES**

### **2015**

#### **Journal papers**

Mola, L., Rossignoli, C., Carugati, A., & Giangreco, A. (2015). Business intelligence system design and its consequences for knowledge sharing, collaboration, and decision-making: an exploratory study. *International Journal of Technology and Human Interaction (IJTHI)*, 11(4), 1-25.

Zardini, A., Ricciardi, F., & Rossignoli, C. (2015). The relational capital of the IT department: measuring a key resource for creating strategic value. *Journal of Intellectual Capital*, 16(4), 835-859.

#### **Monograph**

Rossignoli, C., & Ricciardi, F. (2015). *Inter-Organizational Relationships: Towards a Dynamic Model for Understanding Business Network Performance*. Contributions to Management Science. Cham: Springer International Publishing.

#### **Book Chapters**

Casalino, N., De Marco, M., & Rossignoli, C. (2015). Extensiveness of Manufacturing and Organizational Processes: An Empirical Study on Workers Employed in the European SMEs. In *Smart Education and Smart e-Learning* (pp. 469-479). Springer, Cham.

Ricciardi, Francesca, Cecilia Rossignoli, and Bettina Campedelli. (2015): "The emerging Optional Capital View: understanding how the co-mobilization of knowledge capital, social capital and institutional capital creates value." In *Culture, Innovation and Entrepreneurship: connecting the knowledge dots* Ikam-Inst Knowledge Asset Management 363-374.

Bonomi, S., Zardini, A., Rossignoli, C., & Dameri, P. R. (2015, February). E-health and value co-creation: the case of electronic medical record in an Italian academic integrated hospital. In *International Conference on Exploring Services Science* (pp. 166-175). Springer, Cham.

Dameri, R. P., Rossignoli, C., & Bonomi, S. (2015, June). How to govern smart cities? Empirical evidences from Italy. In *Proceedings of the 15th European Conference on eGovernment*(p. 61).

### **2016**

#### **Journal papers**

Zardini, A., Rossignoli, C., & Ricciardi, F. (2016). A bottom-up path for IT management success: From infrastructure quality to competitive excellence. *Journal of Business Research*, 69(5), 1747-1752.

Ricciardi, F., Zardini, A., & Rossignoli, C. (2016). Organizational dynamism and adaptive business model innovation: The triple paradox configuration. *Journal of Business Research*, 69(11), 5487-5493.

## **Book Chpaters**

Sorrentino, M., De Marco, M., & Rossignoli, C. (2016, May). Health care co-production: co-creation of value in flexible boundary spheres. In *International Conference on Exploring Services Science* (pp. 649-659). Springer, Cham.

Bonomi, S., Badr, N. G., Zardini, A., & Rossignoli, C. (2016, May). Improving the introduction of electronic health record: lessons from European and North American Countries. In *International Conference on Exploring Services Science* (pp. 635-648). Springer, Cham.

Rossignoli, C., Gatti, M., & Agrifoglio, R. (2016). Introducing and discussing information and technology management for organizational innovation and change. In *Organizational Innovation and Change* (pp. 1-7). Springer, Cham.

Bonomi, S., Ricciardi, F., & Rossignoli, C. (2016). Organizational engines for smart territorial networks: the case of an initiative for food waste reduction. In *Blurring the Boundaries Through Digital Innovation* (pp. 247-258). Springer, Cham.

Ricciardi, F., & Rossignoli, C. (2016). Research methods in the itAIS community: building a classification framework for management and information systems studies. In *Empowering Organizations* (pp. 297-315). Springer, Cham.

Zardini, A., Rossignoli, C., & Campedelli, B. (2016). The impact of the implementation of the electronic medical record in an italian university hospital. In *Organizational Innovation and Change* (pp. 63-73). Springer, Cham.

Depaoli, P., Resca, A., De Marco, M., & Rossignoli, C. (2016). The IS Heritage and the Legacy of Ciborra. In *Organizational Innovation and Change* (pp. 89-102). Springer, Cham.

## **2017**

### **Journal papers**

Bullini Orlandi, L.; Rossignoli, C.; Zardini, A. (2017). I Social Media per l'innovazione nei processi organizzativi. *Sviluppo Organizzazione*. Este. (pp. 48-59)

Ricciardi, F., Zardini, A., & Rossignoli, C. (2018). Organizational integration of the IT function: A key enabler of firm capabilities and performance. *Journal of Innovation & Knowledge*, 3(3), 93-107.

Rossignoli, C., Mola, L., Zardini, A., & Ricciardi, F. (2017). The organisational impact of SaaS adoption on CRM applications. *World Review of Entrepreneurship, Management and Sustainable Development*, 13(5-6), 593-611.

Mola, L., Russo, I., Giangreco, A., & Rossignoli, C. (2017). Who knows what? Reconfiguring the governance and the capabilities of the supply chain between physical and digital processes in the fashion industry. *Production Planning & Control*, 28(16), 1284-1297.

Bonomi, S., Ricciardi, F., & Rossignoli, C. (2017). Network organisations for externality challenges: how social entrepreneurship co-evolves with ICT-enabled solutions. *International Journal of Knowledge-Based Development*, 8(4), 346-366.

## 2018

### Journal papers

Ricciardi, F., Zardini, A., & Rossignoli, C. (2018). Business network commons and their fragilities: Emerging configurations of local organizational fields. *Journal of Business Research*, 89, 328-335.

Carugati, A., Fernández, W., Mola, L., & Rossignoli, C. (2018). My choice, your problem? Mandating IT use in large organisational networks. *Information Systems Journal*, 28(1), 6-47.

Rossignoli, C., Ricciardi, F., & Bonomi, S. (2018). Organizing for Commons-Enabling Decision-Making Under Conflicting Institutional Logics in Social Entrepreneurship. *Group Decision and Negotiation*, 27(3), 417-443.

Orlandi, L. B., Ricciardi, F., Rossignoli, C., & De Marco, M. (2018). Scholarly work in the Internet age: Co-evolving technologies, institutions and workflows. *Journal of Innovation & Knowledge*.

Ricciardi, F., Zardini, A., & Rossignoli, C. (2018). Organizational integration of the IT function: A key enabler of firm capabilities and performance. *Journal of Innovation & Knowledge*, 3(3), 93-107.

### BIBLIOGRAPHIC MEASURES

Articles listed	Scopus	Google Scholar	Web of Science
H- index	6	13	4
Documents	63	144	35
Sum of the times cited	161	608	61

Verona February 2019



